

OFFICE MANAGER'S REPORT

SEPTEMBER 18, 2023

The Water and Gas Bills were mailed to Constituents on Tuesday, September 12, 2023. Payments are due no later than Tuesday, September 26, 2023, at 8:30 a.m. Payments may be placed in the Drop Box located on the front door of City Hall.

OVER THE PHONE OR ONLINE PAYMENTS

You may pay your bill over the phone at (1-844-368-1113) or online at www.TownofMasonTN.org by 10:00 p.m. on or before Monday, September 25, 2023, to prevent late penalties.

The penalties for late payments will be added on Tuesday, September 26, 2023 at 8:30 a.m.

CUT-OFF LIST/RECONNECT FEES/DISCONNECT FEES

IF YOUR NAME APPEARS ON THE CUT-OFF LIST A \$50.00 RECONNECT FEE WILL BE ADDED TO YOUR ACCOUNT EVEN IF YOUR WATER/GAS SERVICES ARE NOT DISCONNECTED.

ONLINE/OVER THE PHONE PAYMENTS MUST BE MADE BY 10:00 P.M. ON OR BEFORE, SUNDAY, OCTOBER 8, 2023, IN ORDER TO PREVENT A \$50.00 RECONNECT FEE.

CUT OFFS WILL BE MONDAY, OCTOBER 9, 2023, AT 8:30 AM

THE AFTER HOURS EMERGENCY NUMBER FOR WATER AND GAS IS 901-451-2860